

## Human Services Report

### Service Numbers 12/1/20-12/31/20

#### Children Services:

47 Home Visiting Families  
1,208 active WIC Participants  
38 Differential Response Cases Open  
60 Family Support Cases

Children Services was able to partner with Human Resources and still deliver on the annual county Toy Drive which resulted in 187 toys going to 79 children in Lyon County.

#### Adult Services:

175 Individuals served through the Community Services Block Grant  
70 Households served that are homeless/ at risk for homelessness  
29 New MOST contacts  
47 FASTT Contacts

The Mobile Outreach Safety Team (MOST) has seen an increase in the number of seniors who are needing assistance. The belief is this coming from many area seniors not having direct access to previous services such as in home assistance. State programs are still being operated from home with phone meetings occurring but not in person visits.

HUD has limited the annual Point in Time count to be observation only in the State of Nevada, not allowing for contact and outreach. LCHS will be conducting the annual Point in Time count according to the HUD requirements and will also be conducting a Street Outreach Event on a separate day to outreach to homeless population regarding available services. Both events will be executed following the current COVID-19 restrictions and safety precautions.

#### Senior Services:

Congregate (take out) Meals 3,478  
Home Delivered Meals 6,147  
Nevada Care Connection 318 ¼ hour units and 61 unduplicated individuals  
Case Management 68 ¼ hour units 8 unduplicated individuals  
Transportation rides 170 and 15 unduplicated individuals  
Homemaker 173 hours of service and 29 unduplicated individuals

Senior Services had great success with in-center holiday meals serving 20 or less at two different seating's at each of the four centers. Participants showed immense gratitude for allowing the opportunity to celebrate and engage socially, if even at a distance.

#### Public Guardianship:

8 Protected Persons  
1 Temporary guardianships  
2 Petitions for closure due to death

There have been 4 positive cases of COVID-19 within the protected individuals all living in different facilities. Of the 4 positive, 2 have died. Guardianship referral process has changed. By working with the DA, Washoe Legal Services, and a review of NRS and surrounding county processes it was determined that individuals and/or agencies requesting a guardianship appointments should petition the court directly for the service. By changing the process it removes potential bias from the guardians decision to determine if the service is appropriate or the least intrusive service available.

Shayla Holmes, Director, Human Services:

The department is working on a collaborative grant that would increase the FASTT and MOST services to full time programs Monday through Friday. The department is also working on the Fund for a Healthy Nevada notice of funding opportunity that if awarded could bring back a previously de-funded (due to state grant changes) case management position for senior services and increase transportation services. The department is also looking into a department wide case management software to better identify the demographic and clients served across the county.

The director is working on planning the next quarterly Board of Health Meeting on January 28<sup>th</sup>.

The Nevada Association of County Human Service Administrators has started their legislative subcommittee and the director is participating on that subcommittee, currently meeting bi-weekly.

The Department as a whole was able to expend \$101,119 (\$27,382 of that from the City of Fernley) in direct assistance CARES dollars to 93 families before the deadline of 12/30/2020.