

## Human Services Report (July and August)

### Service Numbers 7/1/2020-7/31/2020

#### Children Services:

44 Home Visiting Families/ 65 Children  
1,220 active WIC Participants  
17 Differential Response Cases Open  
24 Family Support Cases

#### Adult Services:

123 Individuals served through the Community Services Block Grant  
79 Households served that are homeless/ 65 at risk of homelessness  
88 MOST contacts  
50 FASTT Contacts

#### Senior Services:

Congregate (take out) Meals 3,091  
Home Delivered Meals 6,483  
Nevada Care Connection 328 ¼ hour units and 48 unduplicated individuals  
Case Management 121 ¼ hour units 6 unduplicated individuals  
Transportation rides 158 and 17 unduplicated individuals

#### Public Guardianship:

9 Protected Persons  
1 Referrals

### Service Numbers 8/1/2020-8/31/2020

#### Children Services:

47 Home Visiting Families/ 65 Children  
1,240 active WIC Participants  
25 Differential Response Cases Open  
19 Family Support Cases

While the division was unable to host their regular summer events for the community they were able to complete car seat check points. These events were done with the upmost of care not allowing congregating or groups to gather while still serving the needs of the community. In Fernley there were 9 Cars, 14 Installations, 9 Replaced seats. In Silver Springs, 6 Cars, 12 Installations, 9 Replaced seats. In Dayton 13 Cars, 24 Installations, 10 Replaced seats. And in Yerington 13 Cars, 17 Installations, and 7 Replaced seats. In total for the county there were 67 Installations and 35 replaced seats. All of these cars/installations receive education on how to properly install their car seats. Seats that are identified as recalled, outdated, or unsafe are replaced free of charge.

#### Adult Services:

84 Individuals served through the Community Services Block Grant  
76 Households served that are homeless/47 or at risk of homelessness  
66 MOST contacts  
69 FASTT Contacts

The MOST team has a new Public and Behavioral Health Peace Officer, Deputy Tim Shaffer. The FASTT team has contracted with Healthy Communities Coalition to provide a community health worker to assist with the assessment process of the team. This allows for more individuals to be screened for services and referred into the FAST Team if identified eligible for the higher level of care. All individuals receive community referrals.

#### Senior Services:

- Congregate (take out) Meals ~3,355
- Home Delivered Meals ~6,482
- Nevada Care Connection 374 ¼ hour units and 39 unduplicated individuals
- Case Management 94 ¼ hour units 12 unduplicated individuals
- Transportation rides 201 and 16 unduplicated individuals

Tablets are being distributed to older adults in the community who are at most risk and experiencing isolation due to COVID-19. The Senior Services staff are pre-loading tablets with apps such as zoom and skype and teaching the individuals how to operate the devices and apps so they can connect virtually with their providers and family. Senior Centers continue to outreach to individuals to complete well-checks and ensure seniors in the community have the resources and supports necessary.

#### Public Guardianship:

- 8 Protected Persons
- 4 Referrals

One protected individual passed away in July, this was an expected death as they were recently added to hospice care. Two of the four referrals have been identified as in need of public guardianship and the deputy will be working with the District Attorney's office to move forward with those petitions. All protected individuals have been experiencing behavioral issues from mild to severe depending on their condition since the isolation requirements have occurred due to COVID-19. One protected individuals facility has had positive cases which has required them to regress in visits and freedoms within the facility.

#### Shayla Holmes, Director, Human Services:

Working on planning the move for the Human Services and Senior Center in Fernley. Marketing contract has been completed and outcomes delivered. The department is working on implementation and distributing materials throughout the county to reach the target population.

The department has developed COVID CARES eligibility and screening to ensure all individuals receiving services and financial assistance are impacted by COVID according to the requirements. As a department each division is beginning to see the requests for financial assistance as individuals are loosing wages due to quarantine requirements, business closures, and lost hours due to school requirements and child care needs.

Developing county wide suicide protocol in conjunction with the State of Office of Suicide Prevention, local partners, and the Regional Behavioral Health Coordinator, Jessica Flood. Last month we began behavioral health provider capacity calls to gauge local needs and providers ability to accommodate the community. This concept was discussed at the Norther Regional Behavioral Health Policy board and was picked up as a regional call process which I will participate in to maintain local capacity awareness.